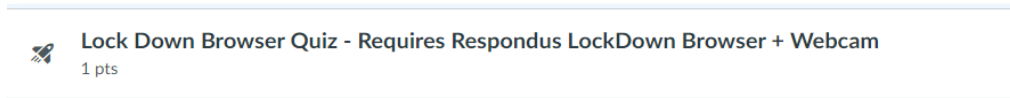


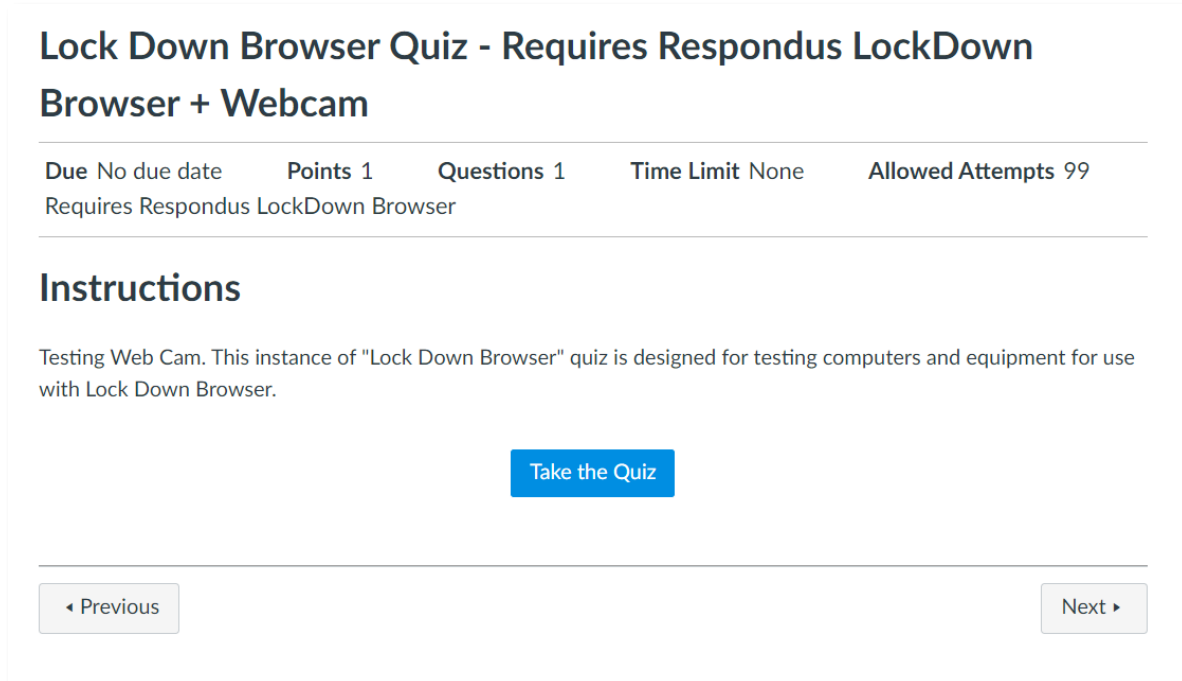
# Downloading, Installing, and Running Lockdown Browser on Mac OS

**IMPORTANT:** If you have previously tried to download Lockdown Browser, and had trouble getting it to work, you may need to uninstall this previous version before you can download it again.

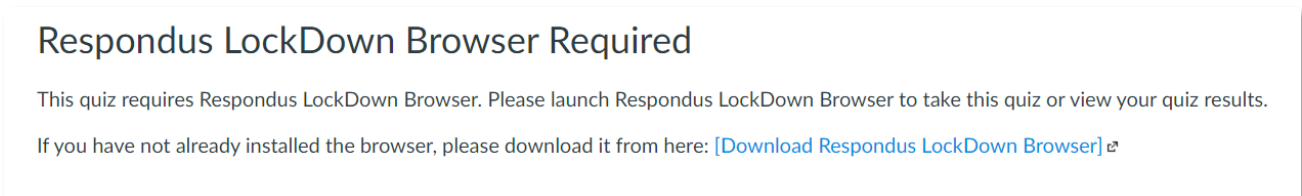
Step 1: Navigate to the **Lockdown Browser** assignment inside your Canvas course on the left



Step 2: Click the **Take the Quiz** button

A screenshot of the quiz details page in Canvas. The title is "Lock Down Browser Quiz - Requires Respondus LockDown Browser + Webcam". Below the title is a table with the following information: "Due No due date", "Points 1", "Questions 1", "Time Limit None", and "Allowed Attempts 99". Below the table is the text "Requires Respondus LockDown Browser". The section "Instructions" contains the text "Testing Web Cam. This instance of 'Lock Down Browser' quiz is designed for testing computers and equipment for use with Lock Down Browser." At the bottom of the page is a blue button labeled "Take the Quiz". At the very bottom are two buttons: "◀ Previous" and "Next ▶".

Step 3: If you don't already have it installed you will get this message (follow link)


A screenshot of a message box with a white background and a light gray border. The title is "Respondus LockDown Browser Required". The text reads: "This quiz requires Respondus LockDown Browser. Please launch Respondus LockDown Browser to take this quiz or view your quiz results. If you have not already installed the browser, please download it from here: [Download Respondus LockDown Browser]".

## Step 4: Click Install Now

**Respondus**  
Assessment Tools for Learning Systems


### LockDown Browser

#### OVERVIEW



This brief video explains the basic features of LockDown Browser and why it's used at your institution.

#### VERSION



Version: 2.0.6.08  
Your system: Mac OS X  
Download size: 82.0 MB  
[System requirements](#)

[Do you need the Windows version?](#)

#### INSTALL

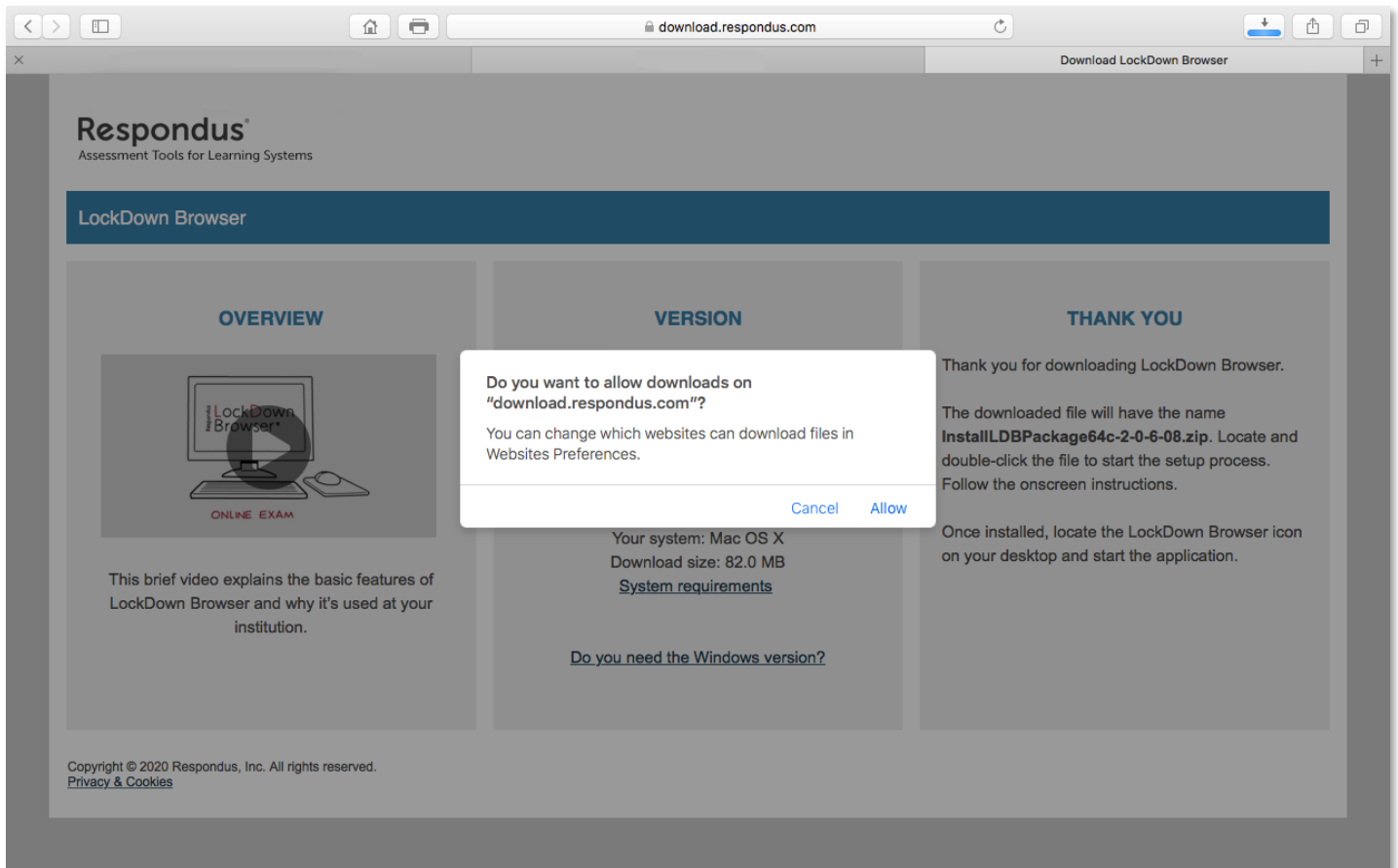
Install LockDown Browser for:  
**Maricopa Community Colleges**

**INSTALL NOW**

Note: Your antivirus software must allow you to install software.

By clicking the "Install Now" button, you acknowledge that you have read and agree to the [Respondus Inc. License Agreement](#)

## Step 5: If it prompts you with the following message, click *Allow*, then proceed to step 6



The screenshot shows a web browser window at [download.respondus.com](https://download.respondus.com). The page content is dimmed, showing the "OVERVIEW", "VERSION", and "THANK YOU" sections. A system security dialog box is open in the foreground, asking for permission to allow downloads from the website. The dialog box text is as follows:

Do you want to allow downloads on "download.respondus.com"?

You can change which websites can download files in Websites Preferences.

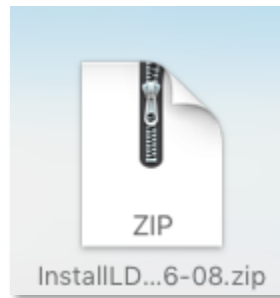
Buttons: Cancel Allow

The background page content includes:

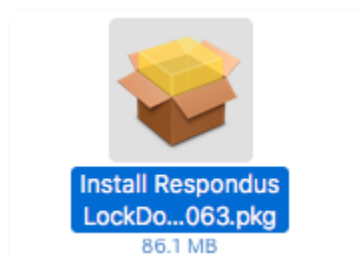
- OVERVIEW:** A video thumbnail with "ONLINE EXAM" text and a description: "This brief video explains the basic features of LockDown Browser and why it's used at your institution."
- VERSION:** "Your system: Mac OS X", "Download size: 82.0 MB", and a link to "System requirements". A link for "Do you need the Windows version?" is also present.
- THANK YOU:** "Thank you for downloading LockDown Browser. The downloaded file will have the name **InstallLDBPackage64c-2-0-6-08.zip**. Locate and double-click the file to start the setup process. Follow the onscreen instructions. Once installed, locate the LockDown Browser icon on your desktop and start the application."

At the bottom left of the page, there is a copyright notice: "Copyright © 2020 Respondus, Inc. All rights reserved. [Privacy & Cookies](#)"

Step 6: Navigate to Downloads and open this file.

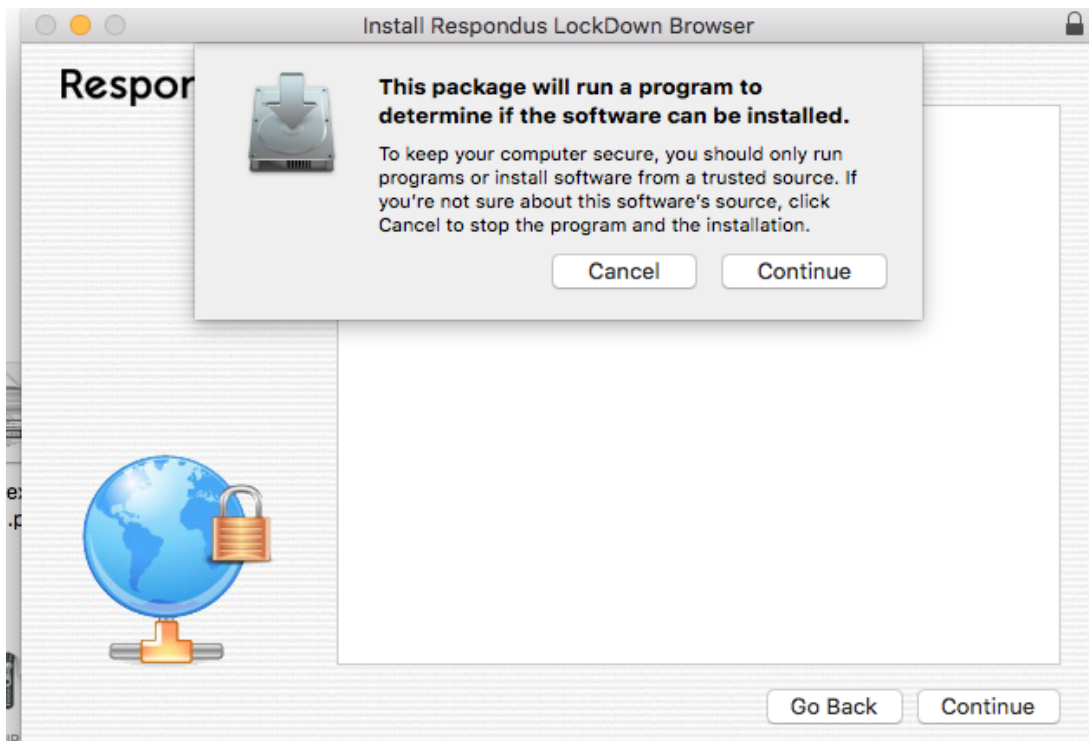


Once you click on the file, this box icon will appear. Please double-click on the icon to begin the install process



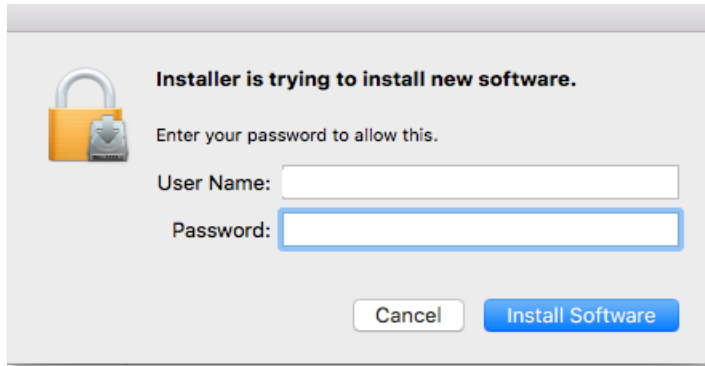
Step 7: Go through Installer.

1

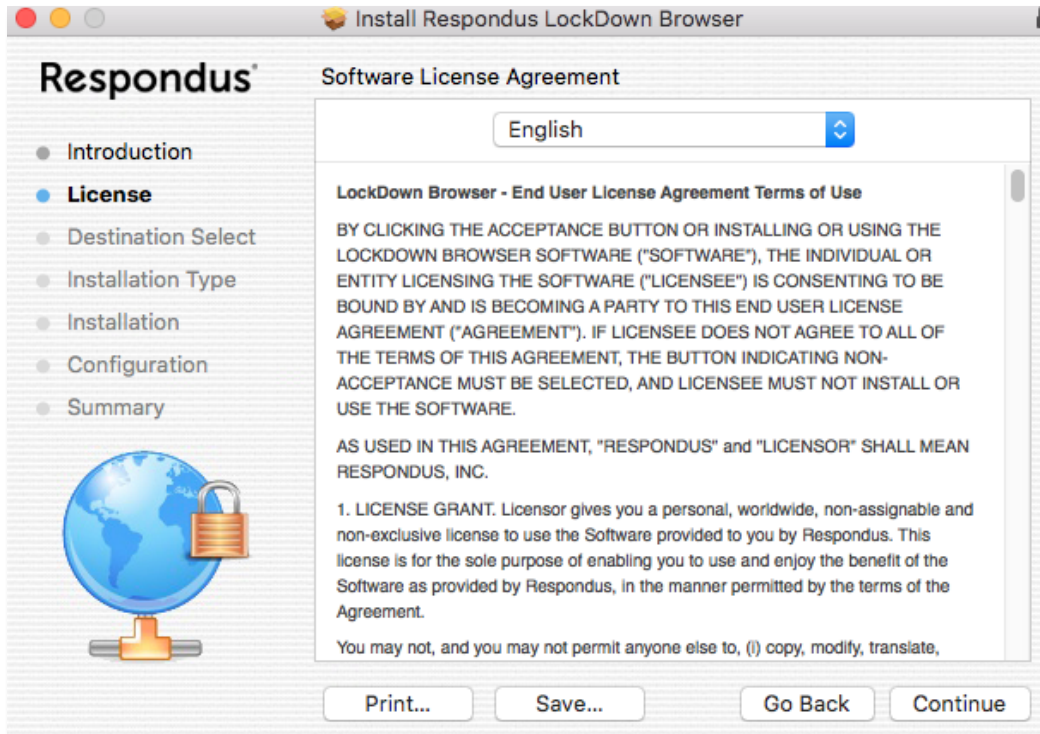


Enter your credentials to allow the installation

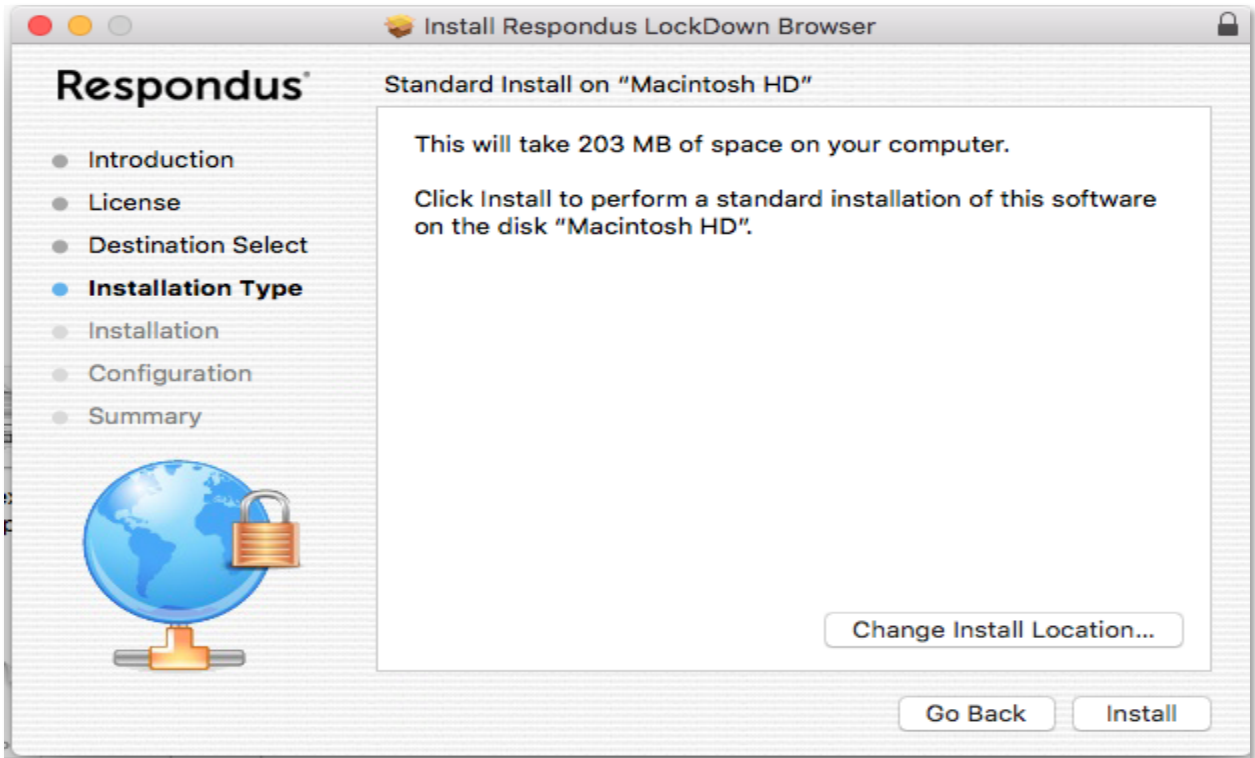
2



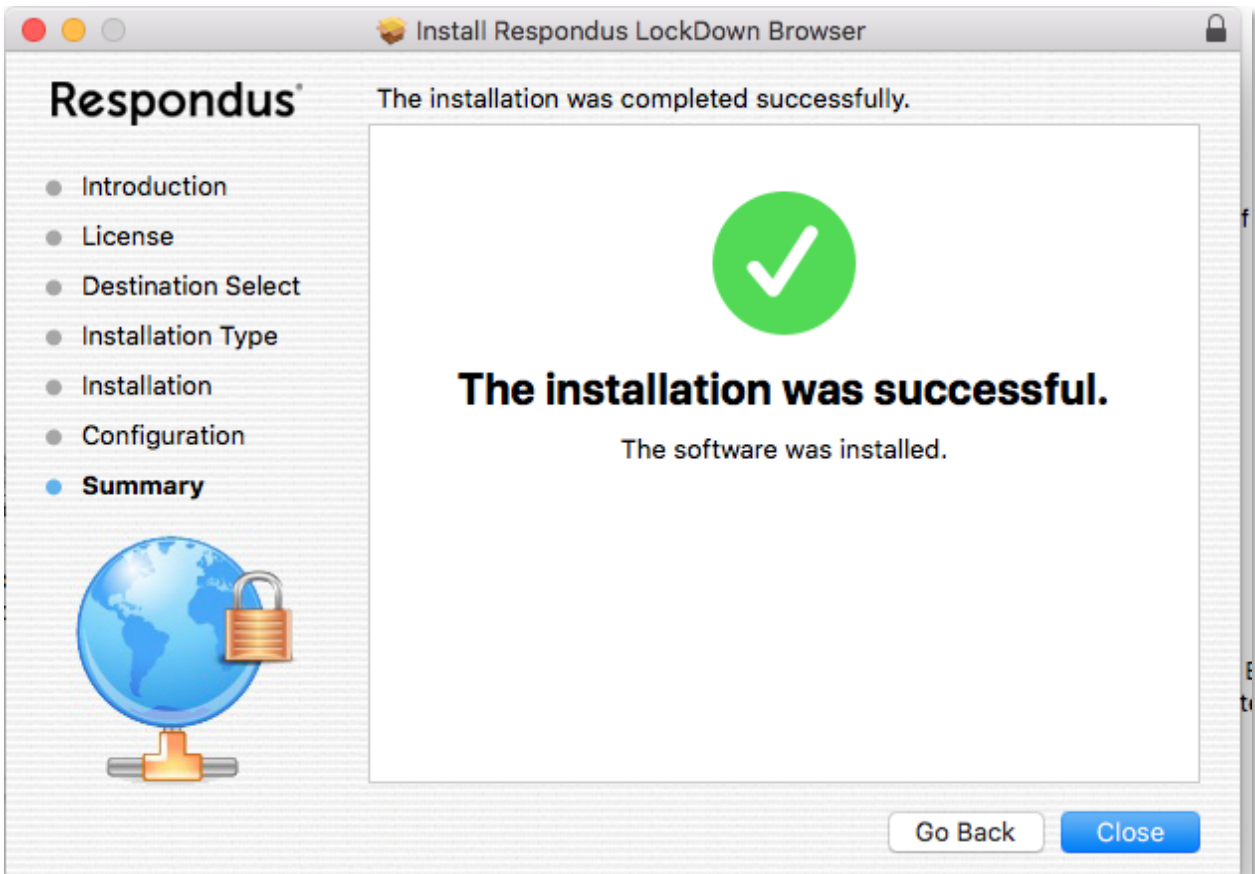
3



4



5



Step 8: Navigate to **Application** folder and run **Lockdown Browser**. For easier access you can drag it to the dock.

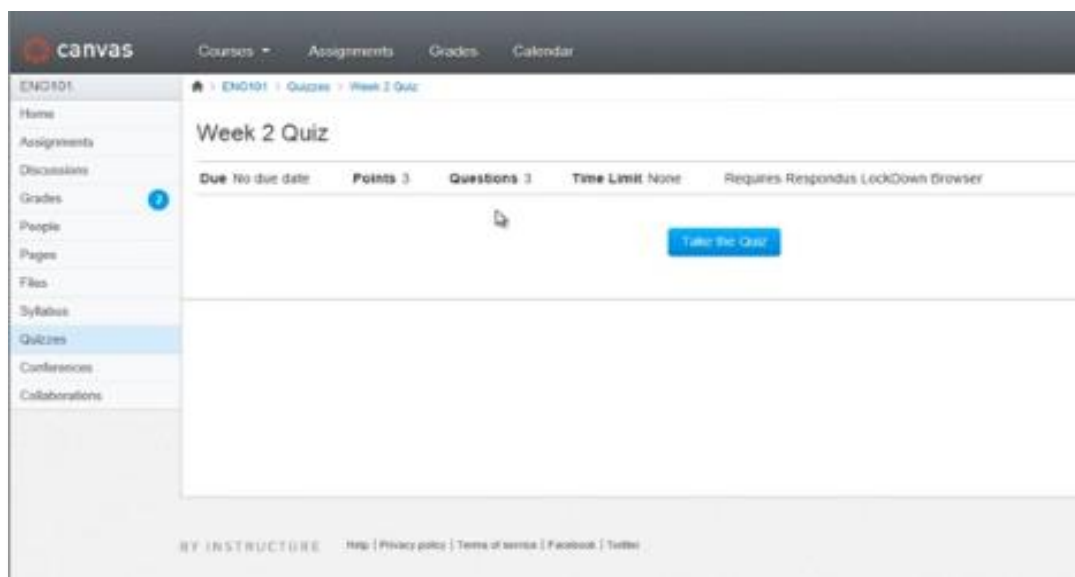


\*\* Make sure all applications are closed before using Lockdown Browser, otherwise you will be prompted to close them before signing in. Also ensure your microphone and webcam are enabled.

Step 9: Sign in to Canvas inside Lockdown Browser



Step 10: Navigate to your course and make sure you select the correct quiz or test. Click on **Take the Quiz**



## Step 11: Accept Terms of Use



## Step 12: Allow Webcam.



## Step 13: Click on Begin Exam



### Using Lockdown Browser:

**IMPORTANT:** Lockdown Browser is a specialized version of a browser. Rather than using your usual browser to access Canvas (i.e. Chrome, Firefox, Opera, etc.) you will be using Lockdown Browser. Before opening Lockdown Browser, ensure that all of your work is saved, and all other programs are closed. If you open Lockdown Browser with other programs open, Lockdown will force them to close before you can proceed, potentially resulting in the loss of work.

- 1.) Using one of the methods listed above, open the Lockdown Browser. If you have any programs running at this time, Lockdown Browser will prompt you to close these before you can continue.
- 2.) The Canvas log-in screen will pop up. Log in as you would to Canvas normally, and navigate to the quiz, exam, or assignment that requires the Lockdown Browser.
- 3.) Depending on the requirements of the assignment, a webcam and/or microphone may be required in order to complete the assignment. There will be several steps to complete to ensure that the Lockdown Browser is able to successfully access these. You may be required to count out loud, move your camera around to show the environment, and show a valid photo ID to confirm your identity.
- 4.) Once these steps have been completed, you will be able to begin your assignment.

**IMPORTANT:** Lockdown Browser has strict guidelines- ensure that you are in a position away from others, where no one can pass behind you or into frame of the webcam, and try to limit outside sources of noise. Violating these may cause a loss in points, or may even trigger the assignment to close before you are able to complete it. If you are in a situation where this environment may be difficult to achieve, speak directly with your instructor.